

Cheviot Area Partnership Transport related discussion output (prior to 19th June 2019)

Issues:

- **Public transport not great, no joined up thinking. Elderly people struggle to access transport for the Borders General Hospital**
- **Transport to Borders General Hospital an issue – could multiple appointments for one area be clustered?**
- **Rural area –distances to access health and social care are an issue in many cases.**
- **Scottish Ambulance Service have tightened criteria for patient transport – creating big demand for community transport – which isn't free, though far cheaper than taxi's but need more volunteer drivers.**
- **Better links to community transport from BGH**
- **Organise BGH clinics on a geographical client basis to simplify transport and make it more economical, sustainable and greener.**
- **Under 16 free rail pass. Young people shouldn't have to pay the full price for tickets**
- **Free bus passes for young people**
- **Transport – School leavers access to work and further information, reliance on limited bus services, how to move between rural areas**
- **Transport free for young people**
- **Free buses for the young to encourage them to access jobs/education but stay in the Borders.**
- **Accessible transport – getting to college, work, health appointments and social events. Any good examples elsewhere? Rural transport needs improved and Kelso links to main routes**
- **Transport links to the Cheviot area**
- **Lack of public and community transport**
- **Unreliable buses**
- **Poor public transport**
- **Improve bus service**
- **Transport NB - bus stops in on Jed high street. Need to deal with car parking on street!**
- **Too expensive and not enough options e.g. £8 for gala return. Bus drivers not believing people are the right age to have a bus pass.**

- **Need to maintain and improve bus services - connection to Hawick ok but more problematic to central Borders and beyond - need to avoid rural isolation – links to jobs and opportunities.**
- **Infrastructure of the future - start planning now.**
- More sustainable methods of transport.
- Cycle pathways need to be improved.
- More sustainable modes of transport, lost the bus services!

Solutions:

- Transport links – better bus links, be creative to help people move around
- Access anywhere – Skype Doctor appointments – might be easier virtually for mental health, for young people?
- Skype facility to speak to a consultant? Access Anywhere in Highland and Lanark – digital upskilling?
- Community Transport
 - need to look at other projects in the Borders and Scotland
 - volunteer based and publicised - “how do you let people know” - think of audience mix of hard copy, digital, landline, notices and leaflets
- Transport - one stop shop to reduce number of journeys, co-ordination of appointments on a geographical basis
- Transport infrastructure required
- e-Car scheme minibuses would be available for community use
- Transport need amongst different age groups will have been mapped and timetables, availability etc. will have responded to this
- Different travel models will have been explored
- Needs to have a sustainable infrastructure
- Improved car parking provision
- Joined up thinking when planning transport and local services is evident
- Railway

Rural Transport Discussion Points (19.06.19)	Comments	Suggestions
<p>Rural bus network How could rural bus networks better meet the needs of users?</p> <p>What role could technology have in providing a better service?</p> <p>Examples of good rural networks?</p>	<ul style="list-style-type: none"> • Who puts timetables together? • Lack of communication/consultation by bus operators • Better linkage/connection between different buses & service operators • Bus competes with the rail network • No bus to/from Morebattle between Saturday night and Monday morning • Bus from Howdenburn misses the connection to the Edinburgh bus (different operators) • On-demand services • Jedburgh school children have to leave classes early to attend College and change in St Boswells • Joined up thinking needed! • Use taxi-buses – Demand Responsive Transport <ul style="list-style-type: none"> ◦ It works, e.g. Smailholm works very well • Online bookings • Use tokens (entitlement based on need) – can be ‘cashed in’ by taxi firm 	<ul style="list-style-type: none"> • Waited service? • Adjust timings? • More encouragement to use public transport • Better connection times and more appropriate wait times • Technology - to book in advance • Make sure timetables correspond • App on phones which shows bus times – Borders Buses & Traveline already do this • Book a bus system / Community taxi services • Electronic/digital bus timetables in Kelso & Jedburgh bus stations and on some bus stops • Need to make sure that services run by different companies will wait for a ‘connecting’ bus when it’s been delayed otherwise people are stranded! • Same applies at Tweedbank where a bus doesn’t wait for a train to come in! • Young Scot card for use on buses?
<p>Community transport Examples or ideas of flexible and innovative community transport solutions?</p> <p>Could communities play more of a role in providing transport solutions / opportunities?</p> <p>Are there other transport schemes we could learn from?</p>	<ul style="list-style-type: none"> •• Cheviot Wheels • TeleHealth <ul style="list-style-type: none"> ◦ in surgery building? ◦ rooms in schools? ◦ Village halls? • Border couriers, hospital supplies, other delivery people etc. could provide alternative solutions • Community wheels is small scale (Teviot Wheels) • Volunteers are taking people to hospital appointments but taking business away from Taxis • Other examples: Richmond & District, Thirsk & District • Wheels services & RVS provided 31,000 passenger trips last year with volunteer drivers • Communities could commission a regular community transport service e.g. for shopping – but would have to be paid for. • Or car shares – care needed re. insurance • E-bike schemes – is there funding? Yes, Scottish Government funding now live 	<ul style="list-style-type: none"> • More volunteer drivers <ul style="list-style-type: none"> ◦ Using their own car (mileage?) ◦ Similar idea to Uber • West Linton taxi scheme • Fife model of booking transport – Ring & Ride • After school taxis drop off, can they pick up for hospital runs? • Car share - is there an app? • Tokens could also be used for community transport?
<p>Other transport solutions What role could the new SBC E-Car club scheme & other car club schemes, and South of Scotland Economic Partnership, play in improving transport opportunities in the area?</p>	<ul style="list-style-type: none"> • Could the eCar scheme be a solution for volunteer drivers? • Not many charging points in this area? • SBC car club is dual fuel • Loan out to local champions for trials • Evenings and weekends? • eCar scheme need to be placed in rural communities • Car share schemes need to be promoted • Taxi scheme 	<ul style="list-style-type: none"> • App or Facebook page to share journey details so people can share • Have cars available 7 days a week • Electric charging points put into all new houses • Interchangeable batteries • More charging points

